

ADASS EAST Accommodation Services (OP) for The Hillings



GOOD

Assessment Completed 19/07/2019

Domains

Name	Rating
1. Involvement and Information	Excellent ★★★★★
2. Personalised Care and Support	Good ★★★★★
3. Safeguarding and Safety	Good ★★★★★
4. Suitability of Staffing	Good ★★★★★
5. Quality of Management	Good ★★★★★

Standards

Name	Rating
1. Respecting and Involving Service Users	Excellent ★★★★★
2. Consent	Excellent ★★★★★
3. Care and Welfare of Service Users	Good ★★★★★
4. Meeting Nutritional Needs	Good ★★★★★
5. Co-operating with other Providers	Good ★★★★★
6. Safeguarding People who use the Service from Abuse	Good ★★★★★
7. Cleanliness and Infection Control	Excellent ★★★★★
8. Management of Medicines	Requires Improvement ★★☆☆☆
9. Safety and Suitability of Premises	Good ★★★★★
10. Safety, Availability and Suitability of Equipment	Good ★★★★★
11. Requirements Relating to Staff Recruitment	Good ★★★★★
12. Staffing and Staff Deployment	Good ★★★★★
13. Staff Support	Good ★★★★★
14. Assessing and Monitoring the Quality of Service Provision	Excellent ★★★★★
15. Using Information and Dealing with Complaints	Good ★★★★★
16. Records	Good ★★★★★

